

MassAbility Application Process

Things You Need to Know Before Applying on MassAbility Connect:

<https://www.mass.gov/info-details/learn-how-to-apply>

This application should take 20 - 30 minutes and must be completely in full. Please keep in mind that the application will not save if not completed in full. The applicant's Social Security Number is the only **required** info to complete this application.

You do not need a fixed address or phone number to apply, but MassAbility does need a way to reach you to complete your online [MassAbility application](#). If you do not have an address, or otherwise need assistance completing the online application, call **617-204-3665**. They are open from Monday through Friday 9:00am to 5:00pm

As part of this application, MassAbility will need to collect some personal and/or sensitive information to apply for MassAbility services. The information collected from respondents is kept strictly confidential, which includes:

- Social Security Number is the only true "must have"
- Citizenship Information
- Date of Birth
- Email Address
- Medical insurance type and number (**You can provide this now or opt to provide later**)
- Permanent resident number (referred to as alien registration number in this for legal purposes)

If you do not have the applicant's medical insurance ID/#, we are told that an override for that is to check, "no insurance". This will allow you to continue the application, then provide insurance information at a later date.

You can indicate if the applicant is receiving services from any other state agencies (see list below). If unsure, click, "unsure":

Department Developmental Services (DDS)
Department of Mental Health (DMH)
Department of Transitional Assistance (DTA)
Elder Services (EOEA)
Emergency Aid to the Elderly, Disabled, or Children (EAEDC)
Federal Housing Choice Voucher Program (Section 8)
Mass Hire / Division of Career Services
Massachusetts Commission for the Blind (MCB)
Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)
MassAbility (Formerly MRC)
Social Security Disability Insurance (SSDI)
State funded public housing
State Housing Voucher (Massachusetts Rental Voucher Program, Alternative Housing Voucher Program, etc.)
Supplemental Security Income (SSI)
Supplementary Nutrition Assistance Program (SNAP)
Transitional Aid to Families with Dependent Children (TANF)
Unemployment Benefits
Veteran's Affairs
Visiting Nurse Agency
None of the above
Other

Remember: When this application refers to "I" or "you" they are referring to the individual applying for services. If you are filing this application on behalf of someone else, please assume that when the application says "I" or "You" it is in regard to the person for/with whom you are applying.

Once the application is completed, a Welcome Packet will be sent to the email address provided. Please watch for that, as additional information will need to be uploaded.